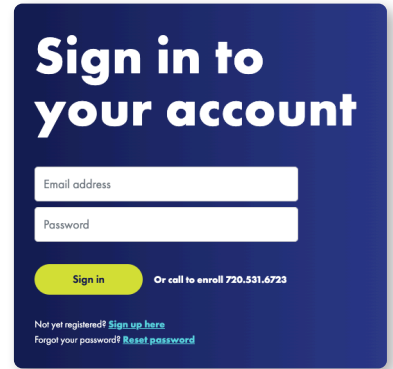# Quick Guide to Agent Portal

What can you do in Agent Portal?

With 24/7 access, easily enroll coverage for your clients, access free marketing materials, or help track your clients' Home Warranty Service Agreement activity.

Log in to your account at **2-10.com/agent** to access Agent Portal. By default, your password is your first and last name, lowercase without spaces (e.g., johnsmith).
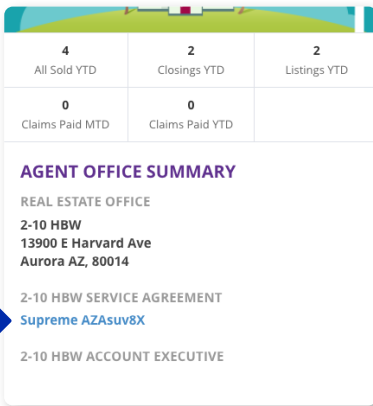
Forgot your password? Visit **2-10.com/agent** and click *Reset password* below the *Sign in* button to send yourself a temporary password.

Change your password under the My Account tab at the top of the Agent Portal home page. Enter your new password under My Password, then click the Save button at the bottom of the page.
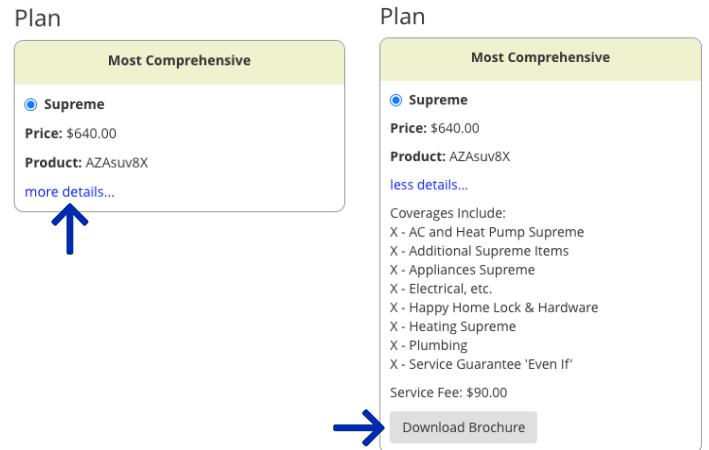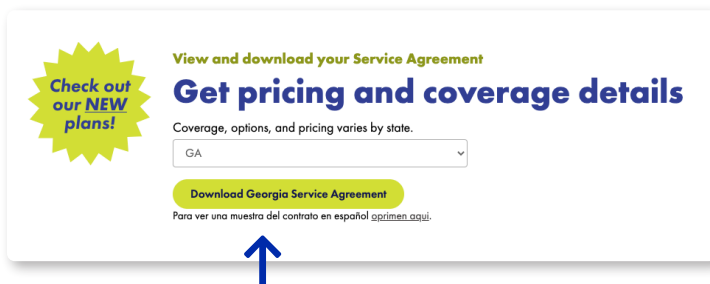
Sign in to your account

Email address

Password

Sign in   Or call to enroll 720.531.6723

Not yet registered? Sign up here
Forgot your password? Reset password

View coverage & pricing

Find your brochure on the right-hand side of the home page under *2-10 HBW Service Agreement*. Click *Download Brochure*.

4	2	2
All Sold YTD	Closings YTD	Listings YTD

0	0	
Claims Paid MTD	Claims Paid YTD	

AGENT OFFICE SUMMARY

REAL ESTATE OFFICE

2-10 HBW
13900 E Harvard Ave
Aurora AZ, 80014

2-10 HBW SERVICE AGREEMENT
Supreme AZAsuv8X

2-10 HBW ACCOUNT EXECUTIVE

When you're enrolling a home, click *more details* and *Download Brochure* to review and compare coverage in the brochure.

Plan

Most Comprehensive
◉ Supreme

Price: $640.00

Product: AZAsuv8X

more details...

Plan

Most Comprehensive
◉ Supreme

Price: $640.00

Product: AZAsuv8X

less details...

Coverages Include:
X - AC and Heat Pump Supreme
X - Additional Supreme Items
X - Appliances Supreme
X - Electrical, etc.
X - Happy Home Lock & Hardware
X - Heating Supreme
X - Plumbing
X - Service Guarantee 'Even If'

Service Fee: $90.00

Download Brochure

Skip logging in by visiting **2-10.com/agent** and selecting your state from the dropdown menu. Then, click the *Download Service Agreement* button.

Check out our NEW plans!

View and download your Service Agreement
Get pricing and coverage details

Coverage, options, and pricing varies by state.

GA

Download Georgia Service Agreement

Para ver una muestra del contrato en español oprimen aqui.

Is Seller coverage REALLY complimentary?

FOR SALE

Yes! Seller coverage REALLY is complimentary, where allowed by law, and will display a $0 balance on the confirmation and invoice. In some states, 2-10 HBW offers Sellers the option to purchase Air Conditioner and Heat Pump coverage for $50, which is due by closing.

Enroll a new property

1. From the home page, select *Enroll A Home Warranty Service Agreement* and choose *Seller* or *Buyer*.

2. Enter the property address and all property details, including the homeowner's contact information, for the best service experience.

3. Choose the plan, options, and payment method.
   - *Pay Now* via credit card.
   - *Buyer Pay* to email the Buyer so they can review their coverage and complete payment.
   - *Pay at Closing* by sending an invoice to the title company.
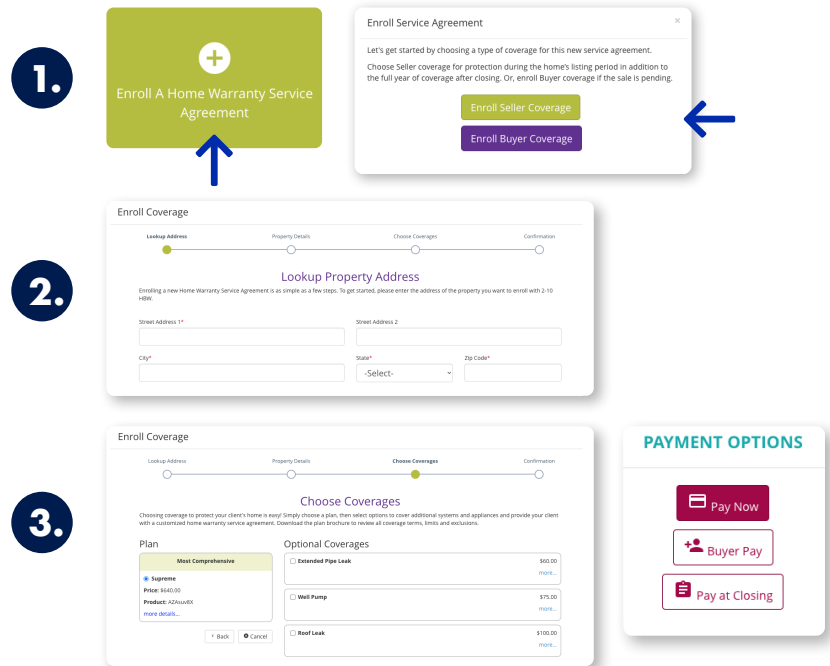
Convert Seller to Buyer coverage

From the home page, find the address in your most recent listings and click the gear icon next to that property to select *Convert To Closing*.
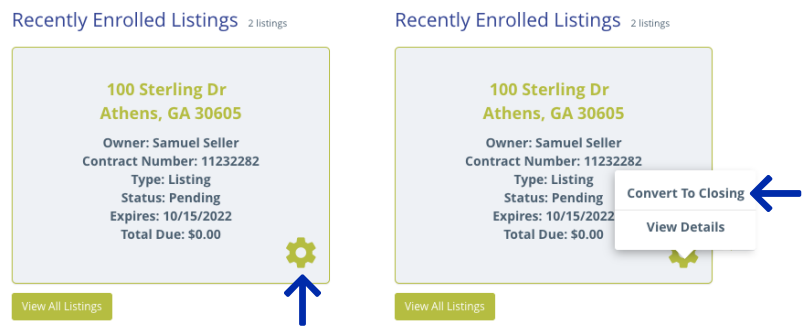
Add or remove optional coverage

1. Open a listing or closing enrollment.

2. Under *Purchased Optional Coverages,* you may *Remove an option* or click *View Available Optional Coverages,* and *Add* new options to an existing enrollment.
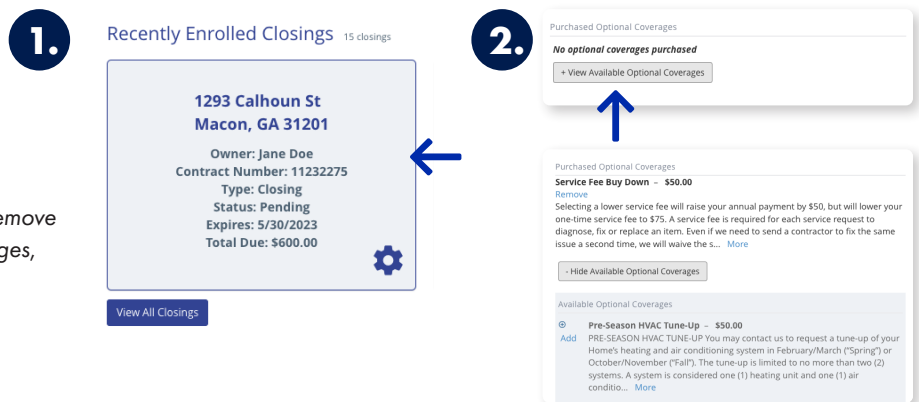
Download the full Agent Portal Training Guide
2-10.com/agent-portal-how-to

Need support? Call Agent Services at 720.531.6723

2·10 America's Choice®